

# News Release

**VA**



U.S. Department  
of Veterans Affairs

Mann-Grandstaff  
VA Medical Center

4815 N. Assembly St.  
Spokane, WA 99205  
(509) 434-7000  
[www.spokane.va.gov](http://www.spokane.va.gov)

**For Immediate Release**

**MANN-GRANDSTAFF VA MEDICAL CENTER EMERGENCY DEPARTMENT  
WILL TEMPORARILY REDUCE HOURS OF OPERATION AND WILL NOT  
ACCEPT EMERGENCY PATIENTS BY AMBULANCE FROM DECEMBER 1, 2014  
THROUGH LATE SPRING 2015**

**SPOKANE, WA** – Effective December 1, 2014 the Mann-Grandstaff VA Medical Center (VAMC) will initiate temporary changes in the operations of the Emergency Department (ED). First, the hours of operation will change from 24/7 to 8:00 am – 6:00 pm, seven days per week. Second, the facility will not accept patient emergencies via ambulance.

Veterans who are having a life-threatening medical emergency that requires ambulance transportation (such as a stroke or heart attack) should call 911 and go to the nearest community Emergency Room. Depending on VA eligibility, payment for clinical care in the community may be reimbursed by the VA. The Veteran and/or community hospital staff should contact the local VA as soon as possible, but not later than within 72 hours of receiving care. The contact number for Veterans enrolled with the Mann-Grandstaff VA Medical Center is (509) 434-7010.

“The Mann-Grandstaff VAMC has traditionally relied on local community hospitals as health partners and will continue to collaborate closely with these hospitals to assure that our patients with critical illnesses receive seamless care when the need arises,” said Linda Reynolds, Medical Center Director. “Ensuring high quality care is always at the forefront of facility decisions, and this change will ensure that Veterans continue to receive the high quality care they have earned and deserve.”

Mann-Grandstaff VAMC is committed to serving Veterans in Eastern Washington, Idaho, and Montana, and continues to expand patient aligned care teams within primary care, behavioral health services, telehealth services, home-based primary care, and health promotion and disease prevention programs.

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For more information please contact [Megan](#) Crowley, VISN 20 Public Affairs Officer at 360-619-5934 or 360-931-3666